



WordPress Support Specialist WPMU DEV Support Task Sheet DAPP-121014

Hola!

So, you want to work at WPMU DEV?
Of course you do, why else would you be looking at this task sheet :)

We're looking for the right people to join our team, ideally you'll already have some solid experience with our plugins and services to kick-start your training, but it's not required.

We also want to gauge how great your skills are, so here are some quick tasks you'll need to complete and submit with your application.

These are some hypothetical questions coming from members, so your replies should be towards those imaginary members.

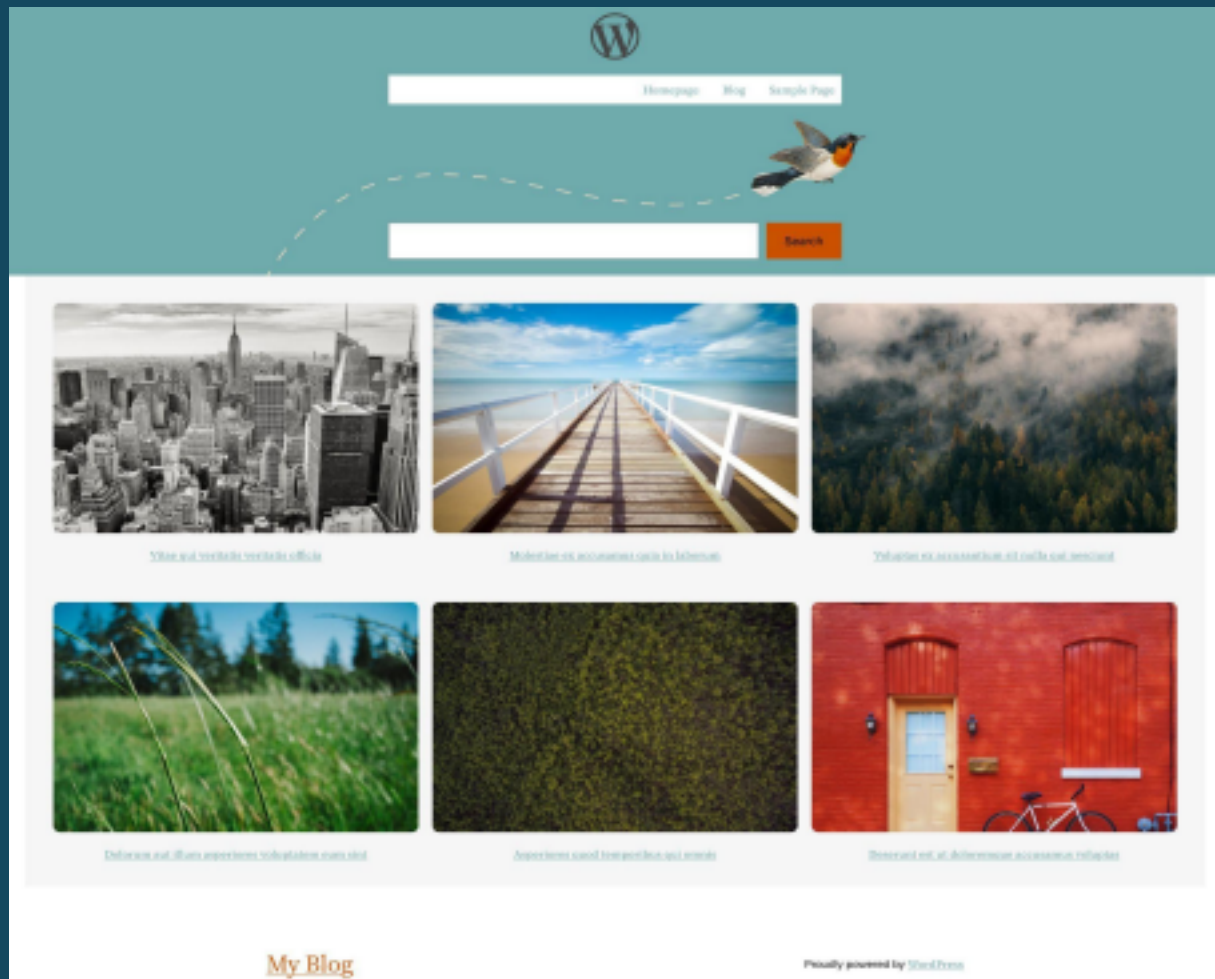
1. Some more CSS, please!

Hello there!

I need to make some modifications to my website <https://tasksheet.tempurl.host/> and need your CSS skills. 😊

There is a mockup I created for you, I guess it can help better than me describing every change. Please let me know how I can make those changes with CSS code.

Thank you.



2. Forminator stopped working!

Hello there!

I was tweaking a form using the Forminator plugin, and somehow I lost the submit button in the front-end. I am uncertain if I caused that and can't provide access to my website currently as it's under development. I did export the form for you though, can you check what I might have done wrong there? (*attached file: forminator.txt*)

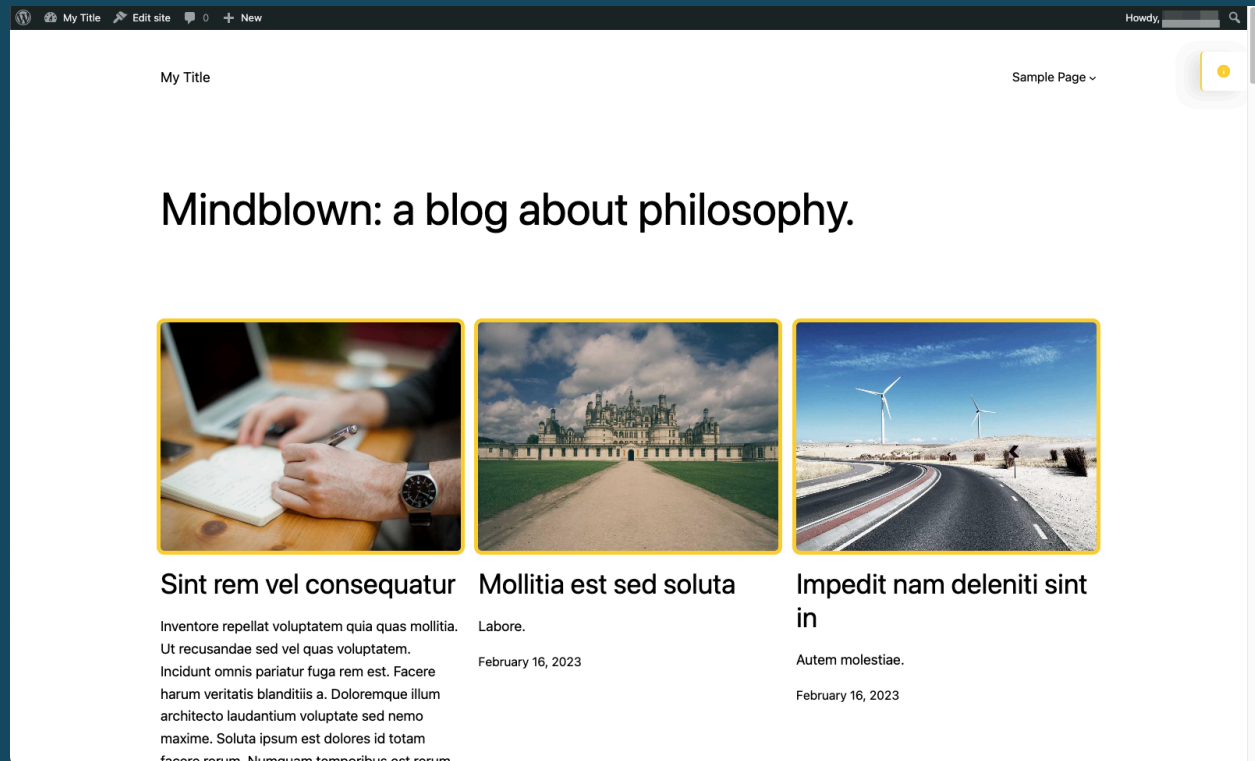
Thank you.

(*Note: for this question, the free version of Forminator plugin will suffice*)

3. Communication breakdown!

Hello there!

I installed the Smush plugin on my WordPress site and since then, all images have some yellow border on the frontend. How can I remove that?



I already tried to get some help from ChatGPT, but the recommendations I'm getting don't make much sense, and I really do hope the plugin didn't just watermark all of our images!

"If you've recently installed the WP Smush plugin on your WordPress site and you're seeing a yellow border around your images, it's likely that the plugin is adding a watermark to your images. The good news is that this is an optional feature, and you can turn it off.

Here's how to remove the yellow border around your images:

- 1. Log in to your WordPress site and go to the WP Smush plugin settings.*
- 2. Click on the "Resize" tab.*
- 3. Scroll down to the "Watermark" section.*
- 4. Click on the toggle switch to turn off the watermark.*
- 5. Save your changes.*

Once you've turned off the watermark, any new images that you upload to your website should no longer have the yellow border.

If you've already smushed images with the watermark enabled, you'll need to regenerate the images without the watermark. You can do this by going to the WP Smush settings and clicking on the "Bulk Smush" tab. From there, you can select the images you want to regenerate and choose the "No" option under "Watermark." This will regenerate your images without the yellow border.

I hope this helps! Let me know if you have any other questions."

Please advise.

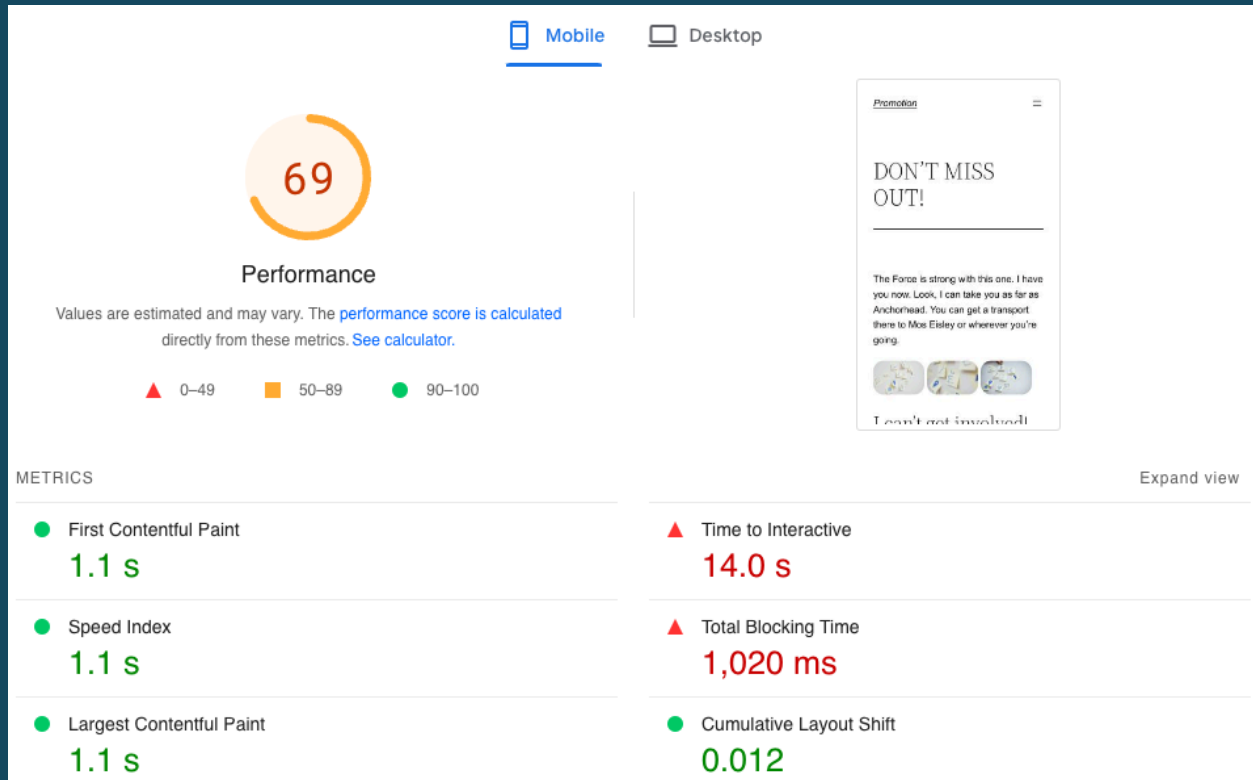
(Note: for this question, the free version of Smush plugin will suffice)

4. Better results for Performance Test

Hello there!

My client really needs to improve the Performance Test results (Pagespeed Insights) for the homepage of his site: <https://tasksheet.tempurl.host/promo/>

Especially under the Mobile view, score gets lower than 70!



Google recommendations always trouble me, can you please explain with simple words what I have to do specifically to my site, apart from simply installing plugins, to improve that?

Thank you.

(Note: for this question, the free version of Hummingbird plugin will suffice)

5. Updating my custom PHP code

Hello there!

I've created a simple shortcode snippet, so I can use it on my widgets.

(attached file: shortcode.txt)

The code displays a simple subscription form, but before that, it should display the name of the current logged-in user. I am not sure why, but it doesn't show that name, even when testing with a default theme and no plugin enabled.

Can you please assist with that?

Thank you.